



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Patent

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Re Application of:

Meng-Ling Hsiao, et al.

Serial No.: 09/749,257

Filed: December 27, 2000

For: METHOD, APPARATUS AND ARTICLE
FOR REFERENCE MANUAL
MANAGEMENT

) Art Unit: 2171

) Examiner: F. Coby

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Technology Center 2100

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT

Sir:

In response to the Office Action mailed January 2, 2004, Applicant respectfully requests the Examiner to enter the following amendments and consider the following remarks:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage in an envelope addressed to the Commissioner for Patents, PO Box 1450, Alexandria, Virginia 22313-1450 on April 2, 2004

Date of Deposit

Deborah A. McGovern

Name of Person Mailing Correspondence

D. McGovern

Signature

April 2, 2004

Date